



***National Practitioner Data Bank-Healthcare Integrity
and Protection Data Bank (NPDB-HIPDB)***

**Integrated Querying and Reporting
Service (IQRS)
User Review Panel (URP)**

Aaron Hawes

October 19, 2004



Fall 2004 IQRS URP

NPDB-HIPDB Future Improvements

(Aaron Hawes)



2004 IQRS Improvements

November 2004

- Reducing Number of Pages in a Query Response.
 - Currently, query output consists of a one page cover sheet, followed by a two page response which re-iterates the submitted query information, followed by matching reports.
 - Query output will be updated to display the one page cover sheet as an IQRS screen outside of the response. The two page response document was modified to fit on one page in most circumstances.
- Subject Import Improvements:
 - Increase subject details: identify the status of each imported subject (complete/ incomplete, and provide reasons why incomplete).
 - Provide alternative import file format (XML) which provides additional capabilities:
 - Import both individual subjects and organization subjects.
 - Provides ability to validate import file before submission.
 - Adds support for subject database updates and deletions.



2004 IQRS Improvements

Reducing Number of Pages in a Query Response



Options - Microsoft Internet Explorer

File Edit View Favorites Tools Help

OPTIONS National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

Query Options

- Query
- View Query Response
- View Billing History
- View Historical Queries

Report Options

- Report
- View Report Output
- View Historical Reports

Maintenance Options

- Maintain Subject Database
- Update User Account

End Session & Return to Login

Local intranet





Query Status - Microsoft Internet Explorer

File Edit View Favorites Tools Help

QUERY STATUS National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

Click a DCN for your query results. Click Receipt to display the charge amount(s) for the associated DCN from the View Billing History Screen. To display the charge receipts for all of the listed DCNs, click **View Billing History** below. [Help ?](#)

Responses to each query will be available electronically within an average of 4 to 6 hours of receipt by the Data Bank(s). Under certain circumstances, additional processing may be required. Please do not re-submit your query on the subject in question, since this will result in duplicate transactions and duplicate fees. If you do not receive your response within 2-3 business days of submission, please call the NPDB-HIPDB Customer Service Center. Those items that require additional processing time are marked as Partially Completed. Those items marked as Pending have not yet been processed.

Submitter	DCN	Date Submitted	Names Queried	Status	HIPDB Charge	NPDB Charge	Billing History	Available Until
Peter Hewitt	5500000000000008	12/05/2004	3	Completed	\$8.50	\$8.50	Receipt	01/04/2005

[View Billing History](#) 

[Return to Options](#) [End Session & Return to Login](#)

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Subjects Queried - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECTS QUERIED

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

DCN: 5500000000000008 [Help ?](#)

Submitter: Peter Hewitt

Available Until: 01/04/2005

Select a subject name to obtain information or, if rejected, the reason for rejection. Those items marked as Pending have not yet been processed.

Subject Name	Status	# of NPDB Reports	# of HIPDB Reports	Date Viewed
ACCORD, ALICE	Completed	6	6	Not Viewed
JONES, TOM	Completed	0	0	Not Viewed
PATEL, DAN	Rejected			Not Viewed

[Return to Options](#) [End Session & Return to Login](#)

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Response to Request for Information Disclosure - Microsoft Internet Explorer

File Edit View Favorites Tools Help

DISCLOSURE NOTICE **National Practitioner Data Bank**
Healthcare Integrity and Protection Data Bank

The information you are about to access is released by the National Practitioner Data Bank (NPDB) for restricted use under the provisions of Title IV of Public Law 99-660, The Health Care Quality Improvement Act of 1986, as amended, and the Healthcare Integrity and Protection Data Bank (HIPDB) under the provisions of Section 1128E of the Social Security Act, as amended.

Title IV of Public Law 99-660, The Health Care Quality Improvement Act of 1986, as amended, established the NPDB as an information clearinghouse to collect and release certain information related to malpractice payment history and professional competence and conduct of physicians, dentists, and other licensed healthcare practitioners. Regulations governing the NPDB are codified at 45 CFR part 60.

Section 1128E of the Social Security Act was established by Section 221 (a) of Public Law 104-191, The Health Insurance Portability and Accountability Act of 1996, as amended. This legislation established the HIPDB to combat fraud and abuse in health care delivery and to improve the quality of patient care. Regulations governing the HIPDB are codified at 45 CFR part 61.

Responsibility for operating the NPDB resides with the U.S. Department of Health and Human Services, Health Resources Services Administration, Division of Practitioner Data Banks. Responsibility for operation of the HIPDB resides with the U.S. Department of Health and Human Services, Office of Inspector General, and the Health Resources Services Administration, Division of Practitioner Data Banks.

Reports from the NPDB and HIPDB contain limited summary information and should be used in conjunction with information from other sources in granting privileges, or in making employment affiliation, contracting or licensure decisions. NPDB/HIPDB responses may contain more than one report on a particular incident, if two or more actions were taken as a result of a single incident (e.g., exclusion from a Federal or State health plan and an adverse licensure action). The NPDB and HIPDB are flagging systems, and a report may be included for a variety of reasons that do not necessarily reflect adversely on the professional competence or conduct of the subject named in the report.

All information received from the NPDB and/or the HIPDB is considered confidential and must be used solely for the purpose for which it was disclosed. Under Section 552 (1)(3) of the Privacy Act of 1974, as amended, ANY PERSON WHO REQUESTS OR OBTAINS ANY RECORD CONCERNING AN INDIVIDUAL UNDER FALSE PRETENSES SHALL BE GUILTY OF A MISDEMEANOR AND FINED NO MORE THAN \$5,000 DOLLARS. Further, ANY PERSON WHO VIOLATES THE CONFIDENTIALITY PROVISIONS AS SPECIFIED IN TITLE IV OF PUBLIC LAW 99-660, AS AMENDED, IS SUBJECT TO A CIVIL MONEY PENALTY OF UP TO \$11,000 FOR EACH VIOLATION.

I certify that I understand and agree to use the information contained in the provided reports as outlined by the legislation and regulations governing the NPDB and HIPDB.

[Continue](#)

[Return to Options](#) [End Session & Return to Login](#)

Local intranet





**National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank**

P.O. Box 10832
Chantilly, VA 20153-0832

<http://www.npdb-hipdb.com>

DCN: 5500000000000009
Process Date: 12/05/2004
Page: 1 of 1
ACCORD, ALICE
For authorized use by:
PETER'S ENTITY
429700000074433

QUERY RESPONSE

A. SEARCH RESULT

Based on the subject identification information provided by you in Section B below, a search of the NPDB has located the following 6 report(s).

Type of Report(s)	Report Number(s)
Medical Malpractice Payment Report(s):	5500000000000100 5500000000000075 5500000000000076
Adverse Action Report(s):	5500000000000072 5500000000000073 5500000000000078

Recipients should verify that the subject identified in Section B is, in fact, the subject of interest.

B. SUBJECT IDENTIFICATION INFORMATION (INDIVIDUAL)

Subject Name: ACCORD, ALICE
 Gender: FEMALE
 Date of Birth: 01/01/1950
 Other Name(s) Used:
 Organization Name: THE MEDICAL ORGANIZATION
 Organization Type: MEDICAL GROUP/PRACTICE (365)
 Work Address: 123 SUNNYSIDE DRIVE
 OFFICE NUMBER 4125
 City, State, ZIP: FAIRFAX, VA 12121-7766
 Home Address: 123 HILL DRIVE
 APARTMENT NUM 101
 City, State, ZIP: QUEBEC 3H4-P3G
 Country: CANADA
 Social Security Numbers (SSN): 111-22-3333



Country:	CANADA
Social Security Numbers (SSN):	111-22-3333
Professional School(s) & Year of Graduation:	ACME MEDICAL SCHOOL (2000)
Occupation/Field of Licensure (Code):	PHYSICIAN (MD) (010)
State License Number, State of Licensure:	ABCDEFGH12345678, CA
Specialty:	
Drug Enforcement Administration (DEA) Numbers:	563452345234
National Provider Identifiers (NPI):	1234123412
Federal Employer Identification Numbers (FEIN):	123412341
Unique Physician Identification Numbers (UPIN):	235234

C. ENTITY INFORMATION

Data Bank Identification Number(DBID):	429700000074433
Entity Name:	PETER'S ENTITY
Authorized Agent:	
Authorized Submitter's Name:	PETER HEWITT
Authorized Submitter's Title:	CLERK
Authorized Submitter's Telephone:	(555) 555-0000 EXT.12345

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2004 IQRS Improvements

Importing Subjects into the IQRS



Import Subject Information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

IMPORT SUBJECT INFORMATION

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

Prior to importing subject records, the files must be converted to a supported format. The fixed-width format allows for the import of individual subjects only. The XML file format allows for the import of both individual and organization subjects. For more information on formatting files for import into the IQRS, see the [Fact Sheet on Importing Subject Data into the IQRS](#). Help ?

Import File Format: Fixed-Width format (individuals only)
 XML (individuals and organizations)

Enter the full name and path under **Import File Name**, or click **Browse...** to locate your import file. Files must be in a prescribed format in order to be imported successfully.

Import File Name:

What do you want to do with the existing subjects stored in your subject database?

Keep existing subjects and import additional subjects
 Remove existing subjects and import new subjects

Done Local intranet



Import Subject Information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

IMPORT SUBJECT INFORMATION

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Healthcare Integrity and Protection Data Bank

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Enter the full name and path under **Import File Name**, or click **Browse...** to locate your import file. Files must be in a prescribed format in order to be imported successfully.

Import File Name:

What do you want to do with the existing subjects stored in your subject database?

- Keep existing subjects and import additional subjects
- Remove existing subjects and import new subjects

What do you want to do with the potential duplicate subjects in the import file?

- Store all subjects from this import file in my subject database even if they may be a duplicate of an existing subject
- Ignore (do not store) subjects in this import file if they may be a duplicate of an existing subject
- Show me potential duplicate subjects from this import file

Local intranet



Import Subject Information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

IMPORT SUBJECT INFORMATION

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- Ignore (do not store) subjects in this import file if they may be a duplicate of an existing subject
- Show me potential duplicate subjects from this import file

Local intranet





Interim Import Status - Microsoft Internet Explorer

File Edit View Favorites Tools Help

INTERIM IMPORT STATUS

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

A summary of your import data is provided below. Click the link on each category title to view subjects in that category. Click **Submit to Data Bank(s)** to process this import file, or click **Cancel Import** to select a different file to process. [Help ?](#)

Note: The system found conflicts with the 2 subject(s) listed below. If you choose to process this import file, you will be given a chance to resolve these conflicts after submission.

Total subjects in import file: 10

Individual Subject Additions: 10

- [Complete subjects:](#) 7
- [Incomplete subjects:](#) 1
- [Conflicts \(not processed\):](#) 2
- Invalid subjects (not processed): 0

Validation Issues:

- [Validation Warnings:](#) 5

[Show All Details](#)

Additions: Individual Subject: Conflicts			2
Name	SSN	Subject ID	
SMITH, JOHN	555-88-0000		
WINSLOW, SUSAN	555-77-0010		

[Back to Top](#)
[Hide Details](#)

[Submit to Data Bank\(s\)](#) [Cancel Import](#)

Done My Computer





Interim Import Status - Microsoft Internet Explorer

File Edit View Favorites Tools Help

[Show All Details](#) [Hide All Details](#)

Additions: Individual Subject: Complete			7	Back to Top
Name	SSN	Subject ID		Hide Details
ABRAMS, MARTIN	111-11-0000			
ALABASTER, EMILY	111-12-0000			
BARKER, CHAD	111-13-0000			
BARNES, THOMAS	111-14-0000			
CARTER, WILLIAM	111-15-0000			
DAVIDS, KYLE	111-16-0000			
FRANKS, JOSEPH	111-17-0000			

Additions: Individual Subject: Incomplete			1	Back to Top
Name	SSN	Subject ID		Hide Details
EMERSON, RALPH	111-11-0000			

Additions: Individual Subject: Conflicts			2	Back to Top
Name	SSN	Subject ID		Hide Details
SMITH, JOHN	555-88-0000			
WINSLOW, SUSAN	555-77-0010			

Validation Warnings:			5	Back to Top
Name	SSN	Subject ID		Hide Details
Warning Message				
EMERSON, RALPH	111-11-0000			
<ul style="list-style-type: none">• Invalid primary occupation/field of licensure code• Invalid primary occupation/field of licensure state• Missing date of birth• Missing gender• Missing year of graduation				

[Hide All Details](#)

[Submit to Data Bank\(s\)](#) [Cancel Import](#)

My Computer





Import Summary - Microsoft Internet Explorer

File Edit View Favorites Tools Help

IMPORT SUMMARY

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

Your import file has been successfully processed. A summary of your import file is shown below for your records. Click the link on each category title to view subjects in that category. [Help ?](#)

Note: 2 subject(s) could not be processed due to conflicts that need to be resolved. Click **Resolve Subject Conflicts** to resolve any subject conflicts.

Total Subjects in Import File:	10
---------------------------------------	-----------

Individual Subject Additions:	10
Complete subjects:	7
Incomplete subjects:	1
Conflicts (not processed):	2
Invalid subjects (not processed):	0

Validation Issues:	
Validation Warnings:	5

[Show All Details](#)

Additions: Individual Subject: Conflicts	2	Back to Top	
Name	SSN	Subject ID	Hide Details
SMITH, JOHN	555-88-0000		
WINSLOW, SUSAN	555-77-0010		

[Resolve Subject Conflicts](#)

[Return to Options](#)

My Computer





Subject Import Conflicts - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECT IMPORT CONFLICTS

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

The 2 subject(s) listed below could not be processed. Review each subject to resolve the conflict by selecting the subject and then clicking **Review Conflict**. Click **Do Not Process Subject(s)** to ignore the conflict and not process the subject. [Help ?](#)

Action	Name	SSN	Subject ID
Add	SMITH, JOHN	555-88-0000	
Add	WINSLOW, SUSAN	555-77-0100	

[Review Conflict](#) [Do Not Process Subject\(s\)](#)

[Return to Options](#)

Done Local intranet



Subject Import Conflicts - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECT IMPORT CONFLICTS

National Practitioner Data Bank
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The 2 subject(s) listed below could not be processed. Review each subject to resolve the conflict by selecting the subject and then clicking **Review Conflict**. Click **Do Not Process Subject(s)** to ignore the conflict and not process the subject. [Help ?](#)

Action	Name	SSN	Subject ID
Add	SMITH, JOHN	555-88-0000	
Add	WINSLOW, SUSAN	555-77-0100	

[Review Conflict](#) [Do Not Process Subject\(s\)](#)

[Return to Options](#)

Done Local intranet





Subject Addition To Review - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECT ADDITION TO REVIEW National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

This subject you wish to add may already exist in your database. Click **View Subject** for any of the subjects listed below to see all data for that subject. You may proceed with storing this new subject, update the existing subject, or choose not to store this subject. [Help ?](#)

Options: Update the selected existing subject(s)
 Store as a new subject
 Ignore (do not process) this subject

Subject To Store: SMITH, JOHN [View Subject](#)

Gender: MALE **DOB:** 05/05/1950 **Deceased?:** NO
SSN(s): 555-88-0000
Home Address:
Work Address: WURTSMITH AFB, MI 48753
Primary State License Number, State of Licensure: 00000001, IL
Subject Complete?: Yes **Subject ID:**

Existing Subject: SMITH, JOHN [View Subject](#)

Gender: MALE **DOB:** 05/05/1950 **Deceased?:** NO
SSN(s): 555-88-0000
Home Address:
Work Address: WURTSMITH AFB, MI 48753
Primary State License Number, State of Licensure: 00000001, IL
Subject Complete?: Yes **Subject ID:**

[Submit to Data Bank\(s\)](#)

Done Local intranet



Subject Addition To Review - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECT ADDITION TO REVIEW National Practitioner Data Bank Healthcare Integrity and Protection Data Bank

This subject you wish to add may already exist in your database. Click **View Subject** for any of the subjects listed below to see all data for that subject. You may proceed with storing this new subject, update the existing subject, or choose not to store this subject. [Help ?](#)

Options: Update the selected existing subject(s) 
 Store as a new subject
 Ignore (do not process) this subject

Subject To Store: SMITH, JOHN [View Subject](#)

Gender: MALE **DOB:** 05/05/1950 **Deceased?:** NO
SSN(s): 555-88-0000
Home Address:
Work Address: WURTSMITH AFB, MI 48753
Primary State License Number, State of Licensure: 00000001, IL
Subject Complete?: Yes **Subject ID:**

Existing Subject: SMITH, JOHN [View Subject](#) 

Gender: MALE **DOB:** 05/05/1950 **Deceased?:** NO
SSN(s): 555-88-0000
Home Address:
Work Address: WURTSMITH AFB, MI 48753
Primary State License Number, State of Licensure: 00000001, IL
Subject Complete?: Yes **Subject ID:**

[Submit to Data Bank\(s\)](#) 

Done Local intranet



Subject Import Conflicts - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECT IMPORT CONFLICTS

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

The 1 subject(s) listed below could not be processed. Review each subject to resolve the conflict by selecting the subject and then clicking **Review Conflict**. Click **Do Not Process Subject(s)** to ignore the conflict and not process the subject. [Help ?](#)

Action	Name	SSN	Subject ID
Add	WINSLOW, SUSAN	555-77-0100	

[Review Conflict](#) [Do Not Process Subject\(s\)](#)

[Return to Options](#)

Done Local intranet



2004 IQRS Improvements

User Researches Subject Conflict and Logs in Later to Resolve the Conflict



Options - Microsoft Internet Explorer

File Edit View Favorites Tools Help

OPTIONS National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

Query Options

- Query
- View Query Response
- View Billing History
- View Historical Queries

Report Options

- Report
- View Report Output
- View Historical Reports

Maintenance Options

- Maintain Subject Database
- Update User Account

End Session & Return to Login

Local intranet





Maintain Subject Database - Microsoft Internet Explorer

File Edit View Favorites Tools Help

MAINTAIN SUBJECT DATABASE National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

Select a maintenance option: Help ?

- Maintain Subject Database** (Add, Edit, or Delete subjects.)
- Maintain Department Database** (Add, Edit, or Delete departments.)
- Import File**
- Import History** ←

Return to Options

Done Local intranet



Import History - Microsoft Internet Explorer

File Edit View Favorites Tools Help

IMPORT HISTORY

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

Recent import sessions for this entity are listed below. Items marked as Conflicts indicate that at least one subject in the import file had conflicts that were not resolved. Click Conflicts to view the conflicts. [Help ?](#)

Date	Time	User ID	Number of Subjects	Status
11/20/2003	4:00 PM	jonesb	10	Conflicts
11/05/2003	10:50 AM	jsmith	250	Complete
11/01/2003	9:53 AM	administrator	100	Complete

[Return to Options](#)

Done Local intranet



Subject Import Conflicts - Microsoft Internet Explorer

File Edit View Favorites Tools Help

SUBJECT IMPORT CONFLICTS

National Practitioner Data Bank
Healthcare Integrity and Protection Data Bank

The 1 subject(s) listed below could not be processed. Review each subject to resolve the conflict by selecting the subject and then clicking **Review Conflict**. Click **Do Not Process Subject(s)** to ignore the conflict and not process the subject. [Help ?](#)

Action	Name	SSN	Subject ID
Add	WINSLOW, SUSAN	555-77-0100	

[Review Conflict](#) [Do Not Process Subject\(s\)](#)

[Return to Options](#)

Done Local intranet



2004 IQRS Improvements

Importing Subjects Using XML



2004 IQRS Improvements

Why XML?

- XML is the industry standard protocol for data exchange and is simpler for users and user programmers.
- What will the XML import file format provide?
 - Similar to the process for fixed-width files.
 - Ability to validate XML data prior to import.
 - An import status screen is displayed listing complete and incomplete subjects, as well as subjects with conflicts.
 - Conflicts may be resolved immediately following importing or can be resolved later.
 - Allows for the import of both individual subjects and organization subjects.
 - Allows for additions, updates, and deletions.



2004 IQRS Improvements

Sample XML Import File

```
<imp:ImportFile>
  <DefaultUpdateOption>Add</DefaultUpdateOption>
  <ImportSubject>
    <Action>A</Action>
    <Individual>
      <name>
        <last>Doe</last>
        <first>John</first>
      </name>
      <gender>U</gender>
      <birthdate>1950-01-01</birthdate>
      <workAddress>
        <address>123 Main Street</address>
        <address2>Suite 4</address2>
        <city>Oakton</city>
        <state>PA</state>
        <zip>33333</zip>
      </workAddress>
      <ssn>333-33-3333</ssn>
      <professionalSchool>
        <school>Acme Medical School</school>
        <graduationYear>1970</graduationYear>
      </professionalSchool>
    </Individual>
  </ImportSubject>
</imp:ImportFile>
```



2005 System Enhancements

Winter/Spring 2005

- Querying and Reporting XML Service (QRXS).
 - An electronic service similar to ITP for reporters who wish to interface their data processing system directly with the Data Banks to submit reports and receive responses.
 - Initially for Adverse Action Reports.
 - MMPRs, JOCRs, and querying will be future enhancements.
 - Advantages over ITP:
 - Standards based.
 - Client program with Application Programming Interface (API).
 - Can ensure XML files are correctly formatted before submission.
 - Real-time rejection response.



2005 System Enhancements

Spring 2005

- Enhanced IQRS security:
 - User account password privacy.
 - Expiring grace login period.
 - Enforcing stronger passwords.
 - Customer Service Center can log in to IQRS as entity but with limited, view-only access.
 - For example:
 - Cannot change data in subject database.
 - Cannot submit queries or reports.
- New Data Bank Correspondence appears on registration confirmation screens.



Future System Enhancements

What to look forward to later in 2005 and beyond:

- **QRXS and ITP test environment** – Provide QRXS and ITP users with an end-to-end testing environment.
- **Pro-Active Disclosure Service** – An electronic service that will notify entities when a new report is received on a subject that they are monitoring.
- **Implementation of Section 1921** – The current NPDB-HIPDB would expand to include access, by eligible entities, to information received under Section 1921.
- **Expand QRXS** – Enhance QRXS to support MMPRs, JOCRs, and querying.



Future System Enhancements

What to look forward to in 2005 and beyond:

- **Corrections to Revision to Action reports** – Submit corrections to a Revision to Action rather than void and resubmit.
- **Other forms of payment** – Implement additional forms of payment, other than credit card and EFT.
- **Longer IQRS response document access** – Increase the amount of time response documents are available in the IQRS. Currently responses are available for 30 days.
- **Electronic report change notifications** – Queriers can elect to receive report change notifications through IQRS, QRXS, or ITP rather than by U.S. Mail.



Fall 2004 IQRS URP

Questions / Comments