

**NATIONAL PRACTITIONER DATA BANK (NPDB)
HEALTHCARE INTEGRITY AND PROTECTION DATA BANK (HIPDB)
INTEGRATED QUERYING AND REPORTING SERVICE (IQRS)
USER REVIEW PANEL (URP)**

SRA International, Inc.
4350 Fair Lakes Court
ATC Presentation Center
Second Floor
Fairfax, VA 22033

October 17, 2002

BACKGROUND

The Integrated Querying and Reporting Service (IQRS) is a web-based tool designed to provide the national health care community with an automated query and reporting interface capability to the National Practitioner Data Bank (NPDB) and the Healthcare Integrity and Protection Data Bank (HIPDB). In an effort to ensure that IQRS remains a valuable and user-friendly system, the Division of Practitioner Data Banks (DPDB) NPDB-HIPDB Operations and Administration Branch has established an IQRS User Review Panel (URP).

The IQRS URP is a forum where users of the NPDB-HIPDB can gather to openly discuss and/or express their ideas about past, present and future IQRS/Data Bank operations. The IQRS URP consists of various entities that represent reporters, queriers, and third-party users. The primary mission of the IQRS URP is to discuss issues regarding IQRS; identify new IQRS requirements; review current IQRS querying and reporting issues; and address the National Practitioner Data Bank (NPDB) and Healthcare Integrity and Protection Data Bank (HIPDB) operational related issues.

GENERAL AGENDA

- 8:30 AM Continental Breakfast**
- 9:00 AM Call to Order and Welcome**
Kevin Fagan, Project Director
SRA International, Inc.
- 9:15 AM IQRS General Issues**
- **Introductions**
 - **Objectives/Mission**
 - **URP Ground Rules**
 - **Fall 2000 URP Issues/Suggested Enhancements**
- Darryl Gray, Project Officer and Contracting Officer's Technical Representative
Division of Practitioner Data Banks
Bureau of Health Professions
Health Resources & Services Administration
Department of Health & Human Services
- 10:15 AM BREAK**

- 10:30 AM** **2000-2002 IQRS Operations**
- **IQRS/Data Bank Performance**
 - **System Improvements**
- Kevin Fagan
Nancy Ciranni, Software Manager
SRA International, Inc.
- 11:15 PM** **1st User Feedback Session**
Darryl Gray
- 12:00 PM** **LUNCH** (provided)
- 1:00 PM** **Section 1921 – Integration into the NPDB**
Cynde Grubbs, Deputy Division Director
Division of Practitioner Data Banks
Bureau of Health Professions
Health Resources & Services Administration
Department of Health & Human Services
- 1:30 PM** **Demonstration of Planned Improvements**
- **Planned Releases (On the Horizon)**
 - **Future Considerations**
- Nancy Ciranni
Darryl Gray
- 2:00 PM** **Informational Web Site**
CRM System
Nan Sargeant, Web Master
Peggy Wheeler, Customer Service Center Supervisor
SRA International, Inc.
- 2:30 PM** **BREAK**
- 2:45 PM** **2nd User Feedback Session**
Darryl Gray
- 3:45 PM** **URP Summations/Questions/Comments**
Darryl Gray
- 4:00 PM** **Data Bank Tour I***
- 4:15 PM** **Data Bank Tour II**

*** To limit disruption to Data Bank operations, we are limited to no more than 10 people per tour. To accommodate all interested parties, two tours have been scheduled. The tour generally takes between 20 and 30 minutes.**