



*National Practitioner Data Bank (NPDB) –
Healthcare Integrity and Protection Data Bank (HIPDB)*

User Issues

Federal Credentialing 2000 Forum

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Darryl A. Gray



Topics

- NPDB-HIPDB Background
 - Reportable Actions
 - Eligible Reporters
 - Eligible Queriers
- System Architecture Changes
 - IQRS vice QPRAC
 - Transition from QPRAC to IQRS
- Lessons Learned
- Future of IQRS
- Conclusion



NPDB-HIPDB Background

- National Practitioner Data Bank (NPDB)
 - Established as a result of the Health Care Quality Improvement Act of 1986

- Healthcare Integrity and Protection Data Bank (HIPDB)
 - Established through section 1128E of the Social Security Act as amended by section 221(a) of Public Law 104-191, the Health Insurance Portability and Accountability Act (HIPAA)



Reportable Actions

NPDB

- Malpractice Payments
- Licensure Actions
- Clinical Privileges Actions
- Professional Society
- Membership Actions
- Medicare Exclusions

HIPDB

- Criminal Convictions
- Civil Judgments
- Licensure & Certification Actions
- Federal & State Exclusions
- Other Adjudicated Actions



Eligible Reporters

NPDB

- Malpractice Payers
- State Licensing Boards
- Hospitals
- Managed Care Organizations
- Professional Societies
- DHHS Office of Inspector General

HIPDB

- Federal Agencies
- State Agencies
- Health Plans



Eligible Queriers

NPDB

- Hospitals
- Managed Care Orgs
- Licensing Boards
- Professional Societies
- Other Health Care Entities
- Subjects of reports

HIPDB

- Federal Agencies
- State Agencies
- Health Plans
- Subjects of Reports



System Architecture Changes

- November 1999: The NPDB (QPRAC) code base was updated to include a combined NPDB-HIPDB code and database
 - History of NPDB Reporting
 - 1990 – Paper Reports, Paper Queries
 - 1992 – QPRAC 1 – Electronic Querying, Paper Reporting
 - 1993 – QPRAC 2 – Electronic Payments (check; credit card)
 - 1996 - QPRAC 3 – EFT, Electronic Reporting
 - 1998 - QPRAC 4 - New telecommunications vendor
 - 1999 – IQRS
 - The Integrated Querying and Reporting Service (IQRS)
 - Web-based system to report and query both NPDB and HIPDB
 - Replaces the window based QPRAC System with a web-based system



IQRS vice QPRAC

- Why replace QPRAC with the IQRS
 - Cost of maintenance and distribution of QPRAC software
 - Cost of transmitting data via private network
 - Technology allows for faster deployment of software updates
 - QPRAC not able to support Organization Subjects



Transition from QPRAC to IQRS

- The NPDB-HIPDB team is working to encourage and help users transition to IQRS
 - Outreach Program
 - Information web page (via url: www.npdb-hipdb.com)
 - Newsletters (special mailing)
 - Broadcast messages (via QPRAC)
 - NPDB-HIPDB Help Line (Customer Support)
- QPRAC will be phased out by October 2000
- Customer access will only be possible via the Internet as of October 2000 (www.npdb-hipdb.com)



Lessons Learned

- Implement a fully functional system
 - Don't do it incrementally
- Enforce Specification
 - Don't make exceptions to your standards
- Provide adequate lead-time for users to transition
 - Determine data input specifications and distribute in advance
- Be consistent with Terminology
 - Attempt to use standard/recognized industry codes
 - Avoid re-inventing the wheel



Future of IQRS

- Establish an IQRS User Review Panel (URP)
 - Semi-annual forum for the IQRS Healthcare community
 - Past, present and future IQRS requirements and operations
 - General Topics for Discussion
 - Current IQRS Issues (Operational—NPDB, HIPDB)
 - Technical Enhancements
 - Identified and Prioritized Requirements
 - IQRS User Involvement and feedback session



Conclusion

- Outreach Program continues to entities to facilitate IQRS conversion
- Process and system improvements initiatives continue and are designed to increase quality and responsiveness while keeping cost down
- Outreach through newsletters and information web site is helping to keep our customers informed
- IQRS User Feedback is highly encouraged throughout the Healthcare community