



***National Practitioner Data Bank (NPDB) and
Health Integrity and Protection Data Bank (HIPDB)***

***Integrated Querying and Reporting Service
(IQRS)
User Review Panel (URP)
Workshop***

April 21, 2004



Table of Contents

- Introduction.
- Objective & Mission.
- Past System Recommendations & Current Status.
- 2004 IQRS Improvements.
- 2005 and Beyond.



IQRS URP Objective and Mission



OBJECTIVE

- The IQRS URP is a forum in which users of the National Practitioner Data Bank (NPDB) and Healthcare Integrity and Protection Data Bank (HIPDB) can gather to openly discuss and/or express their ideas about past, present, and future IQRS/Data Bank operations.

MISSION

- The primary mission of the IQRS URP is to discuss the IQRS in order to recommend potential IQRS and Data Bank improvements; discuss current IQRS querying and reporting issues; and address NPDB-HIPDB operations.



Past IQRS Recommendations

Source: URP Meetings Prior to 2003

- **Recommendation #1:** Users would like to be able to generate, on demand, a historical user summary report that details previously submitted reports or queries to the Data Bank(s).
- **Response:** This is scheduled for implementation in June 2004.
- **Recommendation #2:** Agents would like the Data Bank ID Number (DBID) and entity name of whom they are working on behalf of to be displayed on every IQRS querying and reporting screen.
- **Response:** This is being considered for future implementation. Suggestions for particular pages which should include the entity name should be forwarded to the Customer Service Center.
- **Recommendation #3:** Allow entities to choose whether to bundle names in a multi-name query response or to receive output for each query name in a separate response file.
- **Response:** This is scheduled for implementation in June 2004.



Past IQRS Recommendations

Source: URP Meetings Prior to 2003

- **Recommendation #4:** Agents would like the ability to choose which entity they are acting on behalf of from a drop-down menu of choices, rather than having to type in the entity's DBID each time.
- **Response:** This is scheduled for future implementation. In addition to this functionality, agents will be able to limit entity access to specific User IDs within their agent.

- **Recommendation #5:** Users would like query and report certification information to be pre-populated when submitting a query or report.
- **Response:** This was implemented in April 2004 for all User IDs except the administrator account. Since administrator accounts are often shared between several users within an entity, this functionality was not implemented for the administrator account.



Past IQRS Recommendations

Source: URP Meetings Prior to 2003

- **Recommendation #6:** Provide a standardized web-based form for requesting a credit.
- **Response:** This is scheduled for a future release.
- **Recommendation #7:** Currently, query responses consist of a query cover sheet, a two-page query response, and any matched reports. Users would like the Data Banks to look for ways to shorten the query response.
- **Response:** This is scheduled for implementation in the Fall of 2004. The cover sheet will be displayed on-line rather than being bundled in the PDF output package. The query response was reduced to a single page document that continues to reiterate the query input provided by the user along with the number of reports, if any, that matched to the subject. For subjects which have no matching reports, the entire response will be no longer than one page in most circumstances.



Past IQRS Recommendations

Source: 2003 URP Meeting

- **Recommendation #8:** Users would like the system to flag duplicate subject database entries so that they can be deleted or corrected.
- **Response:** This was implemented in April 2004. When users import subjects or add/edit subjects through the subject maintenance, querying, or reporting screens, the system will identify potential duplicates.
- **Recommendation #9:** Users would like to be able to sort their subject database by complete and incomplete subjects.
- **Response:** This was implemented in April 2004. Additional sort buttons allow for sorting by complete/incomplete and department.
- **Note:** A number of prior URP recommendations were completed and reported on in prior URP meetings. These items can be made available to interested attendees.



Conclusions

- The Data Bank takes recommendations seriously from the IQRS User Group and other sources such as e-mail, Customer Service Center telephone calls, conference participation, and other meetings.
- All recommendations are considered, and many are implemented.
- We are interested to hear your recommendations and ideas from throughout the course of the day and we will report back at future URP meetings, via the NPDB-HIPDB newsletter, and on our information web site (www.npdb-hipdb.com).