

**IQRS User Review Panel (URP) Meeting**  
**April 21, 2004**  
**Novi, MI**

**Minutes and User Recommendations**

The purpose of this document is to provide a synopsis of the 2004 IQRS URP Meeting, and to record the recommendations provided by IQRS users. These recommendations will be reviewed by the Data Banks for possible incorporation.

The meeting convened at approximately 1:00 p.m. on April 21, 2004. Introductory remarks and administrative items were presented by Division of Practitioner Data Banks (DPDB) Acting Director, Mr. Darryl Gray, who provided an update on IQRS URP recommendations from the previous URP meeting. This presentation was followed by DPDB's Senior Associate for External Relations, Ms. Betsy Ranslow, who described ongoing tasks to improve the NPDB and HIPDB Guidebooks and Annual Reports and addressed efforts to improve the policy knowledge within the user community. Next, Larry McMillion (NPDB-HIPDB Development staff) discussed system improvements implemented in the past year and additional enhancements that will be implemented in scheduled releases for the remainder of 2004 and into 2005 and beyond. These additional enhancements will include historical query and report summaries, providing a way for users to change their query response preferences regarding bundled output, reducing the number of pages in a query response, and subject import improvements. More detailed information about software releases will appear in future issues of the Data Bank newsletter, *NPDB-HIPDB Data Bank News*.

To conclude the URP, Mr. Gray reviewed the results of a series of DPDB working groups to discuss the design of a Pro-Active Disclosure Service (PDS) and informed the users that additional meetings with working groups will be held in the future.

The IQRS URP presentations were designed to be interactive, and comments from users were solicited throughout the meeting. Ideas and recommendations to improve the Data Banks will be considered for implementation. They are recorded below.

**URP Recommendations**

1. **Default Value for State of Licensure:** Several IQRS users requested that the Data Banks consider adding functionality, if possible, to allow users to specify a default value for the State of Licensure field in the *Query Input* and *Report Input* forms.
2. **Occupation/Field of Licensure:** Several IQRS users requested that the Data Banks move the Occupation/Field of Licensure codes for practitioners higher up in the drop-down list on the *Query Input* and *Report Input* forms, since they are most commonly queried or reported.

3. **Combine IQRS Screens:** A few users indicated that the time spent traversing the IQRS screens in order to submit a query or a report takes too long, and suggested some screens be combined.
4. **Historical Summaries:** A few users requested the Data Banks include more information on the *Historical Query Summary* screen such as whether or not the specified health care practitioner had reports or not in the Data Bank(s), and whether or not report was viewed.
5. **ITP Installation Assistance:** A few users would like the NPDB-HIPDB newsletter to include an article on how to obtain assistance on setting up ITP.
6. **Query Responses Available Indefinitely:** An IQRS user specified an interest in having access to HTML-formatted reports on queried subjects indefinitely.

The meeting ended with Mr. Gray polling the users to find those interested in attending follow-up PDS working groups that have yet to be scheduled. The IQRS URP meeting ended at approximately 4:30 p.m.